

Helpside Claims Management Services

vs.

Standard Workers' Comp Program

Experienced claims expert focused on the best possible outcome.



No third-party expertise. Adjuster is solely responsible for claims outcomes.

Claims expert regularly communicates with injured workers, clients, and carrier adjusters to ensure quality treatment of the injured worker & the best claim outcome.

Adjusters carry heavy workloads limiting the amount of time they can spend on each claim. Typically claims get looked at every 30 days, at best.

Expert reviews medical notes the same day they are received and notifies adjuster with recommended changes to action plan.



Medical and doctors' notes are reviewed and action plan is updated typically only when a claim is scheduled for review, resulting in additional costs.

Claims expert meets with carrier adjusters one month before data is reported to NCCI, closing claims and getting unnecessary reserves removed, protecting emod.



Adjuster is not aware of when client data will be reported to NCCI and therefore, is not proactive in closing claims, lowering reserves, and protecting client emods.

Claims expert attends depositions and hearings on litigated claims to make sure employer interests are represented.



No adjuster representation on litigated claims.

Claims expert sends out the OSHA 300 and 300A logs annually.



No OSHA 300 log service.