

# Explanation of Benefits (EOBs)

See how your benefits are working for you.

## How to view your EOBs:

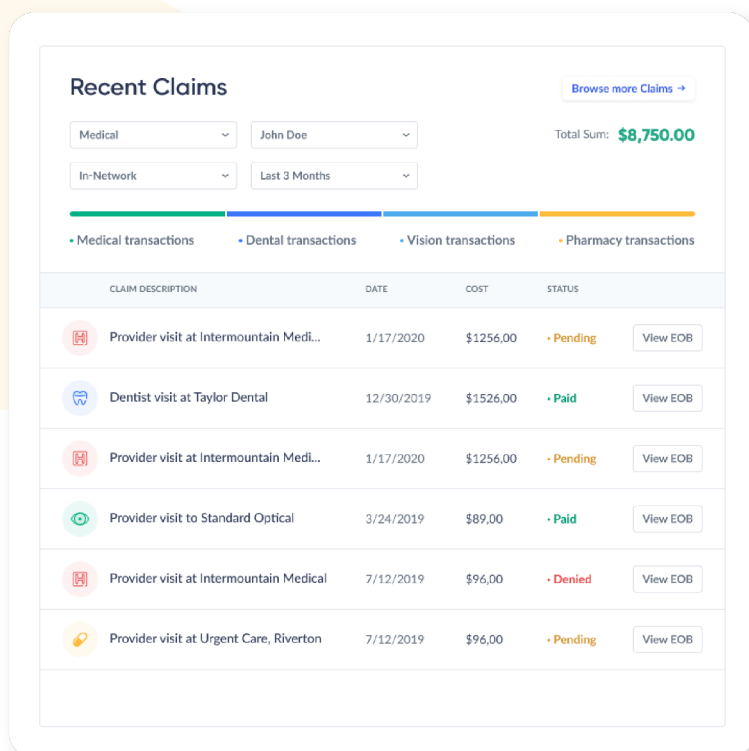
Your Explanation of Benefits (EOB) shows you the details of your insurance claim. It shows when you received the service and it explains how much of the service was paid by your insurance and how much, if any, is your responsibility.

**At EMI Health, your EOBs are stored in your My EMI Health account.** We do not send paper copies, so it is important to check your dashboard regularly to view your most recent claims and associated EOBs. It's a simple 3-step process to find them in your member account:

1. **Log in** to your My EMI Health account.
2. In the Recent Claims section, to the right of each claim, you will see the **"View EOB" button**.
3. **Filter your results**

You can sort your claims by type, family member, time period, or network using the drop down menus at the top. You can see more claims by clicking on "Advanced Claims Search."

In less than 30 seconds, you can find the EOB you are looking for. It has never been easier to locate and view your EOBs with EMI Health.



CLAIM DESCRIPTION	DATE	COST	STATUS	
Provider visit at Intermountain Medi...	1/17/2020	\$1256.00	Pending	View EOB
Dentist visit at Taylor Dental	12/30/2019	\$1526.00	Paid	View EOB
Provider visit at Intermountain Medi...	1/17/2020	\$1256.00	Pending	View EOB
Provider visit to Standard Optical	3/24/2019	\$89.00	Paid	View EOB
Provider visit at Intermountain Medical	7/12/2019	\$96.00	Denied	View EOB
Provider visit at Urgent Care, Riverton	7/12/2019	\$96.00	Pending	View EOB

## View your EOBs on your phone

Download the mobile app by scanning this QR Code



## Questions?

As always, we are here to help. Call customer service at 800-662-5851